

Autotrac Finance Limited is a registered Type II Non Deposit taking NBFC

As per Ombudsman Scheme for Non-Banking Financial Companies, 2018. Details of Customer grievance matrix and offices are mentioned herewith.

a) Customer grievance matrix:

- Level 1 Mr. Vipin Goyal, Head of operation
e-mail - customer.care@atfl.co.in
Phone No. 0124-4141284
- Lever 2 Mr. Mohit Mittal, Principal Nodal officer
e-mail - PNO@atfl.co.in
Phone No. 0120-4135935
- Level 3 Officer-in-Charge of the Regional Office of Department of Non-Banking Services of RBI

b) address of head office and branch office:

Head Office

Autotrac Finance Limited
C-133A, Sector 2 Noida- 201301, Uttar Pradesh

Branch Office

Autotrac Finance Limited
Unit No-1808-1809A, 18th Floor, Tower -2, Magnum Global Park
Golf Road Extension Road, Sector-58, Gurgaon – 122011, Haryana